

Person-Centered Care Professional Certificate Program

Learn more at
planetree.org/pcccertificateprogram

The Person-Centered Care (PCC) Professional Certificate Program provides learners with the necessary knowledge and experience to confidently lead person-centered care implementation efforts. Participants will learn from global subject matter experts, explore foundational PCC concepts, and put their skills into practice through the completion of a PCC Improvement Capstone Project. Successful participants will earn a Certificate of Completion, along with up to 12 credits toward their Fellow in Person-Centered Care (FPCC) Professional Credential.

COURSE SYLLABUS:

January 18, 2023: Forces of Change in Healthcare: The Evolution to Person-Centered Care

February 8, 2023: The Intersection of Person-Centered Care & Quality and Safety

March 15, 2023: PCC Quality Improvement

April 26, 2023: DEI: The Power of Words, Empathy, and Action

May 24, 2023: Patient & Family Engagement in Action: Shared Decision Making

June 28, 2023: Patient & Family Engagement in Action: Family Presence & Participation

July 26, 2023: Demystifying Co-Design

August 23, 2023: Healing Environments & Sustainability

September 27, 2023: Social Determinants of Health & Healthy Communities

October 2023: Conference Break with in-person meeting for course participants.

November 15, 2023: Staff Engagement & Well-Being

December 20, 2023: The Role of Leadership in Building a Culture of PCC

March 2024: Project Capstone Presentations

CERTIFICATE PROGRAM AT A GLANCE



11 VIRTUAL CLASSES



1 CAPSTONE PROJECT



COVERING 11 CORE PCC TOPICS



UP TO 12 CREDITS TOWARD
FPCC PROFESSIONAL
CREDENTIAL