



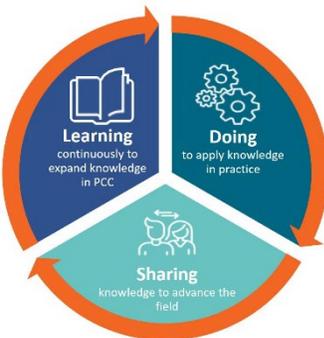
Planetree Fellow in Person-Centered Care

A professional credential for individuals' achievements in person-centered care

Background:

Planetree International was founded on the belief that one person can make a profound difference in how healthcare is delivered. The Fellow in Person-Centered Care Program returns us to those roots by creating a structured program for recognizing individuals who are bringing person-centered care principles to life around the world.

The mission at Planetree International over the last forty years has been to personalize, humanize, and demystify healthcare experiences to support optimal outcomes for patients, families, and the staff who care for them. Planetree's Person-Centered Care Certification® is an honor awarded to organizations in recognition of person-centered excellence. In addition to certifying organizations in person-centered care, Planetree has created a corresponding recognition program to offer a professional credential to qualified individuals who provide evidence of participation in activities to:



Expand their knowledge of person-centered care (**LEARNING**)

Apply that knowledge in the field (**DOING**) and

Spread their knowledge to advance the field of person-centered care (**SHARING**).

Planetree's *Fellow in Person-Centered Care (FPCC)* credential focuses on the ability of all caregivers to participate in advancing person-centered care and is available to any individual, regardless of professional role or educational background. The credential can be earned by clinical and non-clinical staff, leaders and frontline caregivers, established professionals and those just starting their career.

(updated 1.27.20)

Become a Fellow in Person-Centered Care!

Becoming a Fellow in Person-Centered Care is an exciting professional achievement that demonstrates your commitment to the values of person-centered care, your own growth and contributing in a meaningful way to creating a more person-centered healthcare environment.

Earning the Fellow credential benefits both you and your organization:

It builds your **credibility** as a knowledgeable person-centered care professional with a track-record of success.

It creates a sense of **personal accomplishment** that can propel you in your **professional growth**.

It helps you build the skills and knowledge that will help you contribute to your organization's efforts to create a culture of **person-centered excellence** and work toward or sustain Person-Centered Care Certification®.

Requirements:

To earn the FPCC credential, you must accrue a total of 20 points through completion of a range of activities outlined in the menu of credit options [here](#). The menu features a variety of options for earning points.

All credit options should be based on recent experience (in the last three years.)

In order to be eligible, you must provide evidence of participation in a minimum of one activity within each of the 3 categories: Learning, Doing and Sharing.

The accrual of the 20 points is flexible to accommodate the needs, strengths and opportunities of healthcare professionals and students across a range of disciplines.

Program Fees:

The application fee is paid upon submission of the application. The fee covers the application review and presentation of a frameable-certificate and Fellow in Person-Centered Care lapel pin at Planetree's Annual International Conference on Person-Centered Care.

Planetree Member rate:	\$975
Non-member rate:	\$1,450*
Student and Patient/Family Partner rate:	\$499

*includes access to a curated library of tools and educational resources to support applicants person-centered care efforts.

In summary, there are four requirements:

1. Submit written application
2. Evidence of activities in each of 3 areas: *Learning, Doing, Sharing*
3. Earn a total of 20 credits (*credits vary based on activity*)
4. Pay application fee.

Application Process:

Once you have completed a total of 20 credits, you are invited to submit your online application for review. The application is reviewed by the Fellow in Person-Centered Care Review Committee. If the Committee agrees that all 20 credits have been accumulated, you will be notified that you have met the requirements and will be officially recognized as a Fellow in Person-Centered Care. If you have not met the requirements, you will be notified and will have one year to complete additional credits.

Recognition:



All Fellows will receive a signed Fellow in Person-Centered Care certificate and a lapel pin with the Fellow badge. In addition, all Fellows will be listed on the Planetree web site for the duration of their FPCC term. A recognition toolkit including the FPCC logo, a sample announcement, sample social medial tweets and tips on promoting your accomplishment will be emailed to all new Fellows.

The official PFCC certificate and pin will be presented to all new Fellows at the next Planetree International Conference on Person-Centered Care. For those unable to attend the Conference in person to receive their certificate and pin, arrangements can be made to ship the items at an additional cost. Alternatively, the certificate can be sent electronically.

Term:

The term for the FPCC is 3 years. At that time, you will be requested to submit a renewal application for review to maintain your FPCC credential.



Person-Centered Care Fellow Menu of Credit Options



What You Need to Know about the FPCC Credits and Scoring System:

1. Planetree's Fellow in Person-Centered Care Program is based on a scoring system in which applicants may earn credits in a variety of ways, defined below.
2. A total of **20** credits is required to earn the FPCC credential.
3. Applicants must provide evidence of participation in a minimum of one activity within each of the 3 categories: Learning, Doing, Sharing.
4. All activities presented as evidence must have occurred within 3 years of the date of application.



LEARNING – the following activities focus on continuous learning to inform one's professional pursuits and passions related to person-centered care. **Applicants must provide evidence of participation in a minimum of one of the following activities.**

#	Credits Available	Credit Options	Required Evidence
L1	2 credits per conference (maximum of 4 credits available)	Attend an approved person-centered care or patient experience conference. <i>Applicants are invited to submit up to two conferences attended within the previous three years.</i>	Evaluation form submitted for Planetree Conference or Certificate of attendance from another conference, and name and email of conference contact.
L2	1 credit per webinar (maximum of 3 credits available)	Virtually attend a webinar on a topic related to person-centered care, patient and family engagement, patient experience, communication, healthcare consumerism, and/or process improvement. <i>Applicants are invited to submit up to 3 webinars attended within the previous three years.</i>	Title of webinar, name of presenter(s), date of webinar, name of hosting organization or webinar series
L3	2 credits (maximum of 6 credits available)	Attend a documented course, workshop, training or continuing education session related to person-centered care, patient experience, patient and family engagement, communication, healthcare consumerism, and/or process improvement. <i>Applicants are invited to submit up to 3 courses or workshops attended within the previous three years.</i>	Course transcript or certificate of completion, and name and email of instructor.
L4	3 credits	Pass the optional FPCC Competency Exam. Passing grade is 80% or above. https://www.surveymonkey.com/r/FPCCExam	Documentation indicating pass/fail status



DOING – the following activities focus on practical ways applicants have applied their knowledge of person-centered care in the field. **Applicants must provide evidence of participation in a minimum of one of the following activities.**

#	Credits Available	Credit Options	Required Evidence
D1	2 credits	Participate on a site-based (local) person-centered care team, steering committee, work group and/or action team. Must provide evidence of presence at 80% of the team's meetings over the course of one year.	Team charter and attendance roster
D2	5 credits	Participate on a patient and family advisory council or a work team that includes patient and family partners as active members. Must provide evidence of presence at 80% of the team's meetings over the course of one year.	Team charter and attendance roster
D3	4 credits	Become a trained facilitator of a person-centered care-related workshop and conduct a minimum of 3 workshops. <i>*Examples including person-centered care retreats, Language of Caring and Expected and Welcome.</i>	Facilitator certificate and dates & program evaluation summary of the 3 workshops facilitated
D4	3 credits	Contribute in a significant way to a person-centered care performance improvement or evaluation project within the past three years.	Complete a portfolio worksheet to document the improvement opportunity identified, the aim of the project, the measures selected to track improvement, the baseline performance, the change ideas implemented and the follow-up performance.
D5	3 credits	Contribute to a community-based outreach effort to promote patients and families taking an active role in their own healthcare. <i>*Examples include participation in a health fair, advanced care planning workshop, "mini med school," mobile health screenings, etc.</i>	Examples of acceptable evidence include: promotional materials for the event; photos of participation; screenshots of social media promotion; newsletter articles, etc.



SHARING – the following activities focus on activities to amplify the impact of site-based person-centered care best practices by disseminating them more broadly. **Applicants must provide evidence of participation in a minimum of one of the following activities.**

#	Credits Available	Credit Options	Required Evidence
S1	2 credits per presentation, with additional 1 credit possible for sessions co-presented with patients and families <i>(maximum of 6 credits available if 2 sessions are co-presented with a pt/family partner)</i>	Present a breakout or poster session on a person-centered care topic at an approved person-centered care or patient experience conference. * <i>Applicants are invited to submit up to two different presentations presented within the previous three years.</i> <u>An additional 1 point per presentation will be awarded for sessions co-presented with a patient and/or family member.</u>	Program agenda with presenters listed and a copy of presentation
S2	3 credits	Publish an article on a topic related to person-centered care in a journal, blog, op-ed, letter to the editor, etc.	Article or link with your byline
S3	3 credits	Produce a video about the impact of person-centered care	A link to the video and a description of how it was shared.
S4	3 credits	Develop and share an implementation support tool to support others in person-centered care efforts.	Copy of tool with evidence of use.
S5	2 credits	Present a webinar on a person-centered care topic.	Link to webinar and copy of presentation
S6	4 credits	Develop and teach a course or continuing education session in person-centered care	Course syllabus and course information
S7	2 credits	Present an improvement project at an organizational person-centered care fair or educational event.	Program with your project identified.
S8	2 credits	Present a PCC topic in the community (e.g. in a local library)	Flyer or link regarding your presentation.