Poster Sessions

Syed Mohammad Sohail
Regional CEO AKHS Central Asia
Aga Khan Health Services
How Different Development Agencies Within One Network Deliver Better Health Addressing Social Determinants of Health?

Karen Merson, MSN, RN, NE-BC
Clinical Educator
Bayhealth Medical Center
Heating Up the Patient Experience Using Recipes for Success

Carmel Sheridan
Director Quality and Patient Safety
Bon Secours Health System
Centralisation of Patient Experience Feedback Across a Health System

Marie-Claude Poulin
Patient Experience Officer
Centre intégré universitaire de santé et de services sociaux de l'Estrie - Centre hospitalier universitaire de Sherbrooke
Patient Engagement: The Next Step is Yours

Jessica VanHorn
Child Life Specialist
Children’s National Health System
A Patient-centered Approach to Supporting Children with Autism Through the Perioperative Experience

Herminia Machry
PhD student
Clemson University
Examining the Built Environment as a Contextual Factor to Family Engagement in the NICU

Nancy Scercy
Nurse Manager
CMC-Mercy
Free Store...in a Hospital? (A strategy for Teammate Engagement)
Cheryl Anne Smith  
Faculty  
Columbia State Community College  
Patients’ Perceptions of Patient-Centered Care and the Hospital Experience Pre- and Post-Discharge

Eva Aklamati-Darko  
Planetree Coordinator  
Department of Veterans Affairs  
Complementary and Integrative Medicine (CIM) Therapies for Pain Management Among Veterans

Joy Todd  
Manager Patient Centered Care  
Enloe Medical Center  
Providing Home Ventilator Support Allows Hospice Patients to be discharged Home for End of Life Care

Joy Todd  
Manager Patient Service Excellence  
Enloe Medical Center  
Creating a Compassionate Culture in an Outpatient Clinic

Roseanna Galindo-Kuhn  
Director, Volunteer Services  
Enloe Medical Center  
Guest Services Spanish-English Translation Board

Diane Betkoski  
Director Planetree Programs and Svs  
Griffin Hospital  
Make it Happen- Creating an Unanticipated Culture of Joy and Ownership

Diane Betkoski MS RD  
Director Planetree Programs and Services  
Griffin Hospital  
We Are The Medicine!

Angela Julian  
APRN  
Griffin Hospital  
Outpatient Benzodiazepine Taper: Responding to Community Needs

Mary Griskewicz  
Ed.D Candidate, Northeastern University  
HIMSS, Northeastern University  
The "P" is for Participation, Partnering and emPowerment

Amanda Moody  
Program Manager  
Hudson River HealthCare  
Promoting Teamwork and Effective Communication using the DISC Theory of Behavior

Amanda Moody
Program Manager
Hudson River HealthCare

Experiential Approaches to Connect Staff to their Personal "Why"
Barbara Andrews
Director of Grants and Projects
Institute for Healthcare Communication
Improving Health Outcomes via the Empathy Effect

Meghean Feidelman
Director of Food and Nutrition Services
Joe DiMaggio Children's Hospital
Interactive Meal Ordering as a Patient Educational Tool

Dina Alismail
Executive Director of Academic Affairs
King Abdullah bin Abdulaziz University Hospital
Redesigning Educational Programs in a Teaching Hospital

Eman N. AlMutairi
Head, Clinical Pharmacy and Medication Safety
King Abdullah bin Abdulaziz University Hospital
Pharmacist's Bedside Counselling and its Impact on Patient Experience

Phebe McKay
Chief Nursing Officer
Merit Health Wesley
Health Literacy

Daphne Noonan
Executive Director
Nashwaak Villa

Rachel Reid
Activity Director
Nashwaak Villa Inc
The Benefits of a Music Therapy Program in Nursing Homes

Hollie Baptista Saldana
National University Planetree Student Chair
National University
Student Centered Approach for an Exceptional Student Experience

Peggy Ranke
Director, BSHCA and Asst. Professor
National University
The Impact of Personal Leadership on Person-Centered Care

Jenna Reyes
Director of Skills and Simulation
National University
The Secret Sauce: The Recipe for Creating a Professional Nurse Mentoring Program

Jade Kay
Associate Director
National University
Sleep Strategies

Gloria McNeal
Dean, School of Health and Human Services
National University
Mentoring Strategies to Promote Leadership Skills in Corpsman and Medic Student Nurses

Michael Myers
Professor & Chair of Health Sciences
National University
Workplace Transformation in the Ivory Tower: Creation of Person-Centered University Work-Spaces

Patricia L Humbles
Professor
National University
Student-Centered Learning in Underserved Communities: An Interdisciplinary Collaborative Approach

Peggy Ranke
Director, BSHCA and Asst. Professor
National University - Technology and Health Sciences Center
Person-Centered Approach Internship: The Importance of Placement for Exceptional Student and Future Leader Experiences to Ensure Person-Centered Care Organizational Culture

Lisa Foster
Cooperative Education Faculty
Northeastern University
The Role of Northeastern University in Educating Future Healthcare Professionals While Meeting Current Employer Needs

Angela Watts
RN
Northern Westchester Hospital
Comfort Boxes: Changing the Dying Experience in the ICU

Susana Dealmeida
Assistant Director Inpatient Care Services
Northern Westchester Hospital
Tuck-In Rounds Improves Quiet at Night During Hospital Stay

Darol Bates
Director Patient & Family Advocacy
Northern Westchester Hospital
Respecting Your Wishes: The Blood Avoidance Program at Northern Westchester Hospital
Lauren Rosato  
Director Strategic Health Care Initiatives  
Planned Parenthood of Southern New England  
Creating a More Just and Inclusive Environment Throughout Planned Parenthood of Southern New England

Deborah Francis  
Nursing Practice Consultant  
Providence Healthcare  
Redesigning Nursing Professional Practice for Better Patient Outcomes

Natalie Jones  
Clinical Nurse Educator  
Robert Wood Johnson Hamilton  
The LOTUS Initiative: Transforming Hospital Culture and Inspiring Change by Utilizing an ICU Interdisciplinary Rounding Tool

Ricardo J. Parker  
Associate Professor, Health Sciences  
School of Health and Human Services, National University  

Hope Farquharson, PhD, RN, PHN  
Interim Assistant Chair/Director: Department of Nursing  
School of Health and Human Services, National University  
Interprofessional Education: Integrating Informatics and Simulation Content into SHHS Curricula: A Proposed Model

Nicole Ward  
Nurse Manager 4S  
Sharp Chula Vista Medical Center  
Implementing a Notification Process to Improve Glycemic Control

Victoria Risovanny  
Acupuncturist  
Sharp Coronado Hospital  
Fantastic Four : Acupuncture, Massage, Aromatherapy, Healing Touch - Superpowers That Transform Patients' Experience and Satisfaction

Victoria Risovanny  
Acupuncturist  
Sharp Coronado Hospital  
How To Wow: Making Clinical Experiences Less "Clinical".

Linda Van Fulpen  
Manager of Volunteer Services  
Sharp Grossmont Hospital  
Discharge with Dignity

Patricia Otaegui
Administrative Director, Nursing
Shore Medical Center
The Blue Moon Project

Patricia Otaegui
Administrative Director, Nursing
Shore Medical Center
Early Mobility and Better Patient Outcomes

Kevin Clapp
Experience Coordinator, Internal Communications Specialist
Shore Medical Center
Start Your Engines: What NASCAR Taught Us About Patient Satisfaction and Staff Engagement

Lara Kahan
Activity Therapy Coordinator
Stamford Health
Use of Positive Words in Health Outcomes

Rev. ReBecca Sala
Manager of Pastoral Care
Stamford Hospital
Moving Through Grief

Barbara Kivowitz
Patient-Family Advisor/Author
Stanford Health Care
Carrying the Load: Strengthening the Caregiving Relationship

Laura Rye
Patient Experience Coach
The Johns Hopkins Hospital
Engagement + Expectations + Goals = Opportunities: A Johns Hopkins Surgical Experience

Sarah Derrett
Professor and Chair
University of Otago
Health Systems and Genuine Engagement: Experiences and Outcomes of a New Zealand Community Health Council

Carol Gibson-Gill
Chair of Service
VA New Jersey Healthcare System-East Orange Campus
The Triangle of Healthy Caregiving for SCI Veterans

Suzanne Bartlett Hackenmiller, MD, FACOG, ABoIM
OB Gyn & Integrative Medicine Physician; Medical Director, Association of Nature and Forest Therapy
Van Diest Medical Center
The Art of Shinrin-yoku; An Invitation to Mindfulness in Nature

Tomicka Mcmillion RN, MSN, MSCN
The Art of Cooking for Healing Program Veterans with Spinal Cord Injury and Multiple Sclerosis

Tomicka S. Mcmillion
SCI/D Outpatient Clinic Coordinator
VANJHCS

Exploring the Potential Benefits of NAT in Veterans with Spinal Cord Injury: One VA’s Journey

Linda Thornbrugh
Veterans Health Care System of the Ozarks
Welcome Heroes: A New Patient Orientation Program

Patricia Clark
Nurse Liaison for Perioperative Services
Wentworth-Douglass Hospital
Implementation of the Perioperative Nurse Liaison Role

Dr. Regina Izu
Associate Director of Nursing
National University, Dept. of Nursing, Rancho Bernardo Campus
Medical-Surgical Curriculum Revisions: Structure and Outcomes using the Planetree Philosophy

Dr. Regina Izu
Associate Director of Nursing
National University, Dept. of Nursing, Rancho Bernardo Campus
Use of Essential Oils for Self-Care Management of Fibromyalgia

Edward Wagner
Manager, SubAcute, Long Term Care
Sharp Coronado
Making Human Connections through an Evidence-Based Music Therapy Program

Verna Sitzer, PhD, RN, CNS
Director, Professional Practice, Research and Innovation
Sharp Memorial Hospital
Leveraging Collaborative Governance to Improve Staff Engagement and Close the Communication Gap

Rana Chedid
Project Manager
Bellevue Medical Center, Beirut, Lebanon
Engaging Caregivers through Open and Transparent Communication Means: A Case Study from Bellevue Medical Center, Beirut, Lebanon

Donna Yellen
Treatment Care Coordinator, LMSW
New York Presbyterian Hospital-Westchester Division
Engaging the Stigmatized Family Member through Education and Support

Yvonne Gamelin
RN CEO
All About You Collaborative Health Care Services
Life Maps, Plan Ahead Not in Crisis

Lisa Hennigan
Assistant Vice President Patient Care Services
Carolinas Medical Center-Mercy (part of Atrium Health)
Can You Hear Me Now? Safety is Important to Us!

Tony Yen Lin Huang
Assistant
Health Promotion Administration
Integrating Model for Health Promoting Hospital in Taiwan

Adrienne DeVivo
When complaints become constructive

Janette Bisbee
Education/Project Manager, Quality Initiatives
The Hospital and Healthsystem Association of Pennsylvania
The Pennsylvania Experience: The Development and Impact of the Nation’s First State Hospital Association-Sponsored PFAC

Gillian Zambor
Music Therapist
Atrium Health - Mercy Hospital
Music Therapy in the Hospital Environment: A Natural Vehicle for Patient-Centered Care

Dauryne Shaffer
Nurse Educator
Johns Hopkins Hospital
Implementation of an Effective Patient Education Bundle that Encourages Patient and Provider Collaboration

Ilana Lehmann
Health Care Program Assistant
The Tanenbaum Center for Interreligious Understanding
Religio-Cultural Competence Education for Nursing Students

Christopher Walker
Chief Nurse and Operating Officer
Sharp Coronado Hospital
Creating a Culture of Rounding to Engage Patients, Families and Team Members

Maher Madhoun, MD
Hospitalist Director
Stamford Hospital
The Pre-Surgical Optimization (POP) Program

Dawn Jones
Evaluation Center Clerk
New York Presbyterian Hospital-Westchester Division
Creating A Care Rounding Tool and Scripting to Improve the Patient Experience

Nancy Scercy
Nurse Manager
CMC-Mercy
Mercy Horizons’ Mindfulness Kit for Patients with Substance Abuse Disorders

AHMED ALI ABDELKAWI MOHAMED
DEPUTY QUALITY DIRECTOR
King Faisal Medical Complex
Improving Nursing Care Processes

Roberto G. Romanelli
Associate Professor in Internal Medicine, Dept. Experimental and Clinical Medicine
University of Florence
Careggi University Hospital
Human albumin in the treatment of decompensated liver cirrhotic patients: results of an Italian multicenter trial and the role of accurate clinical observation of your patients.

Scott Trefny
LMHC Manager of PSR NYP hospital
NYP Westchester Division
Peer interns/volunteers and their impact on the Recovery model of Care